



Platform

PODIATRY

Privacy Policy

Platform Podiatry

Reviewed October 2022 by clinic director Cliff Hurburgh

Overview

Platform Podiatry is committed to complying with the Privacy Act 1988 and the Principles Act 2014 and the privacy provisions of all applicable legislation.

This privacy policy covers all personal information we hold, that is, information, or an opinion about an individual, whose identity is apparent, or can be reasonably ascertained, from that information or opinion. This includes information we have collected from people through our office, over the phone and over the internet.

Collecting Information

When we collect personal information from an individual, we will ensure that we do so in a fair manner and that we let the individual know where and how to contact our organisation. We will only collect information that is necessary for one or more of our functions or activities.

We will advise individuals of the purpose for which their personal information is being collected.

If we collect sensitive information (as defined under the Act), we will treat it with the utmost security and confidentiality. We will ensure that it is not collected for any purposes, other than those for which we have obtained the individual's consent, unless the law requires otherwise, or other exceptional circumstances prevail as described under the Act.

Where an individual chooses not to provide requested information, we will advise that individual of what consequences this non-disclosure may have. For example, withholding certain information may limit our ability to provide relevant offers or services to individuals.

Disclosing Information

We will only disclose personal information in accordance with the Privacy Act.

This means that personal information may be disclosed:

- For the purposes for which we have advised that we are collecting it, and for the related purposes that the individual would reasonably expect,
- Where we have the consent of the individual to do so,
- As required by law, or
- Under other circumstances where permitted under the Act.

In the course of our business activities, we may need to disclose some of your personal information to relevant staff.

Unauthorised Disclosure or Access

As Platform Podiatry is committed to protecting the privacy of individuals, we will view unauthorised disclosure of, or access to, personal information by our employees or contractors, as a serious breach of this policy. Appropriate action (which may include disciplinary or legal action) will be taken in such cases.

Opt- Out

We will always provide individuals with a nil-cost way of contacting us to register a request to “opt-out” of receiving any product offers.

Access to personal information

Individuals will be able to access their personal information upon request. However Platform Podiatry may occasionally need to deny their access to information in accordance with exemptions contained in the Act.

Security

Our goal is to protect the personal information collected by Platform Podiatry and its associations. Personal information will be managed confidentially and securely and destroyed appropriately when no longer required.

We will need to monitor and implement appropriate technical advances and management processes, to safeguard personal information.

Data Quality

We will take all reasonable steps to ensure that data we collect, use or disclose, is accurate, complete and up to date, and has been obtained directly from individuals or other reputable sources.

Privacy Inquiries

Privacy related inquiries or concerns can be directed to the clinic director, Platform Podiatry.

Availability and review of Policy

We will make our privacy policy available upon request and will provide a link to this policy from our website.

This policy will be reviewed from time to time and any amendments will be incorporated into the updated policy.